

***SUBSIDIARY LEGISLATION***

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**THE PETROLEUM ACT,**

(CAP. 392)

**RULES**

*(Made under section 259 (1))*

**THE PETROLEUM (LIQUEFIED PETROLEUM GAS OPERATIONS) RULES,  
2020**

**ARRANGEMENT OF RULES**

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THE PETROLEUM ACT,  
(CAP. 392)

**RULES**

*(Made under section 259(1))*

THE PETROLEUM (LIQUEFIED PETROLEUM GAS OPERATIONS) RULES, 2020

PART I  
PRELIMINARY PROVISIONS

- Citation                    **1.** These Rules may be cited as the Petroleum (Liquefied Petroleum Gas Operations) Rules, 2020.
- Application                **2.** These Rules shall regulate the activities related to liquefied petroleum gas wholesale business, distribution and retail businesses.
- Interpretation            **3.** In these Rules, unless the context otherwise requires-
- Cap. 392                    “Act” means the Petroleum Act;  
                                  “applicable law” means any principal law, treaty, proclamation, regulation, rule, order or a by-law that is customarily treated in Tanzania as having legally binding force in matters pertaining to regulation of liquefied petroleum gas;
- Cap. 130                    “approved specification” means any specification or standard in relation to a petroleum product applied by the Authority and as approved pursuant to the Standards Act, and any other standards that are widely used for petroleum industry best practices;
- Cap. 414                    “Authority” has the meaning ascribed to it under the EWURA Act;  
                                  “bulk customer” means a customer buying or who has a contract

- with a wholesaler or super dealer to be supplied with LPG in bulk quantity;
- “bulk quantity” means a single container of LPG of not less than 250 kg;
- Cap. 245 “certification authority” means the Weights and Measures Agency established under the provisions of the Executive Agencies Act;
- Cap. 414 “compliance order” means an order issued by the Authority pursuant to section 39 of the EWURA Act;
- Cap. 191 “Council” means the National Environmental Management Council established under the Environmental Management Act;
- “customer” means any person who is supplied with LPG on retail basis;
- “cylinder” means any portable or pressure container, together with all of its permanent accessories for the storage and handling of LPG;
- “dangerous situation” means a situation involving a petroleum product that-
- (a) endangers the safety or health of a person, or the safety of a person’s property; or
  - (b) creates an immediate risk of significant environmental harm;
- “dealer” means any person conducting LPG retail business and for the purpose of these Rules shall be deemed as an agent of a super dealer;
- “dealership agreement” means the contractual arrangement that establishes, *inter alia*, an exclusive relationship between a wholesaler and a super dealer or between a super dealer and a dealer with respect to the purchase and sale of LPG;
- “distinguishing colour and mark” means a colour, features, pattern, brand name and trademark applied on the cylinder that can clearly differentiate between the cylinders owned by different wholesalers;
- “refill” means transfer of LPG from one cylinder to another;
- Cap. 414 “EWURA Act” means the Energy and Water Utilities Regulatory Authority Act;
- “facility” includes the buildings, cylinders, storage tanks and parking areas, associated equipment and accessories used to conduct a regulated activity;

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“fire safety certificate” means safety certificate issued by the Fire and Rescue Authority pursuant to the Fire and Rescue Forces Act;

“hazardous waste” means any petroleum product that by reason of any of its physical, chemical, reactive, toxic, flammable, explosive or corrosive characteristics causes danger or is likely to cause danger to health or environment, whether alone or when in contact with other wastes or substances;

“incident” means-

- (a) an event that involves the leakage of LPG from storage tanks, a transport unit or a spill of LPG resulting from refilling and receiving activities;
- (b) death or personal injury occurring as a result of the conduct of a regulated activity or LPG business;
- (c) a fire or an event incidental to a fire resulting from the conduct of a regulated activity or LPG business; or
- (d) any other significant event that may adversely affect the conduct of a regulated activity or LPG business;

“inspector” means an officer of the Authority or an agent appointed by the Authority to perform the functions of inspection as required under the Act and applicable law;

“leak” means the discharge of LPG into the air or into any structure or thing;

“licence” has the meaning ascribed to it under the Act;

“licensee” means a holder of a licence;

“licence fee” means a fee payable by a licensee as shall be prescribed by the Authority;

“Liquefied Petroleum Gas” or “LPG” means any material having a vapour pressure not exceeding that allowed for commercial propane and composed of hydrocarbons, either by themselves or as mixtures, propane, propylene, butane and butylene;

“LPG distribution business” means the storing, handling, filling, re-filling or selling of LPG to a dealer or bulk customer;

“LPG (Distribution and Retail Business) Operational Guidelines” means the manual prepared by the Authority with instructions on how LPG distribution and retail business is to be conducted;

“LPG retail business” means an activity necessary for storing, handling and selling LPG to a customer through a retail

outlet;

“LPG wholesale business” means an activity necessary for the importation, storage, filling, re-filling, distribution or selling of LPG in bulk and retail quantity to a super dealer or a bulk customer and consumer respectively;

“major equipment” means LPG storage tank, LPG cylinder’s re-filling facility, LPG bulk loading facility and LPG receiving pipeline;

“Minister” means the minister responsible for petroleum affairs;

“operator” means a person who is responsible for the day-to-day activities of a facility, whether such person is located on the relevant premises during business hours or is the owner of such facility and who for the purpose of these Rules, shall be deemed to have the authority and the ability to-

- (a) grant an inspector access to relevant premises and facilities to facilitate the performance of their duties;
- (b) detect any defect weakness within a facility and make an authoritative judgment as to its suitability for further use;
- (c) answer questions raised by the inspectors; and
- (d) witness the inspection process.

“petroleum industry best practises” means any conduct related to a petroleum product intended to preserve product quality and meeting generally accepted health, safety and environmental requirements;

“refilling center” means a facility operated by a wholesaler or a super dealer and duly authorized by the Authority to refill LPG cylinders in terms of rule 32;

“regulated activity” has the meaning ascribed to it under the Act;

“retail outlet” means any place where LPG is sold or offered for sale to a customer on retail basis;

“specific identification number” means a specific number designated by a wholesaler to its distributor and a distributor to its dealer;

“super dealer” means any person who has a dealership agreement with a wholesaler and has the rights and obligations to-

- (a) store, handle and sell LPG to a dealer;
- (b) sell LPG to a customer or a bulk customer; or
- (c) refill LPG to a customer through a refilling

center;

“supplier” means a person conducting a regulated activity in connection with LPG wholesale business or LPG distribution business;

“transport unit” means a truck, car, machinery, ship, railway wagon, barge or other means of transporting an LPG;

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“Tribunal” means the Fair Competition Tribunal established under the provisions of the Fair Competition Act;

“wholesaler” means any person who imports, stores, handles, fills, refills and sells LPG directly to a bulk customer or a super dealer.

## PART II

### APPLICATION FOR A CONSTRUCTION APPROVAL

Application  
for  
construction  
approval

**4. – (1)** A person shall, before constructing a facility for LPG business, seek and obtain a construction approval from the Authority.

(2) A person who intends to construct a facility for LPG business shall apply to the Authority for a construction approval by filling in Form No. 1 set out in the Schedule to these Rules or as otherwise described by the Authority.

(3) The application under subrule (2) shall be accompanied by a non-refundable application fee as shall be prescribed by the Authority.

(4) Any person who constructs a facility without seeking and obtaining a construction approval from the Authority commits an offence and shall, on conviction, be liable to a fine of twenty million shillings or imprisonment for a term of not less than three years or to both.

Grant of  
construction  
approval

**5.-(1)** The Authority shall, upon receipt of an application under rule 4(2), evaluate such application and decide whether to grant or deny the construction approval.

(2) The Authority shall, while making a decision whether to grant or deny a construction approval, make sure that the application have complied with-

- (a) the requirements of rule 4 (2) and (3);
- (b) the requirements of land ownership and land use laws; and
- (c) health, safety and environmental requirements.



(3) The Authority shall, where after evaluation is satisfied that the applicant has complied with the requirements under this rule, grant and issue a construction approval to the applicant and notify the applicant accordingly.

(4) The Authority shall cause the construction approval to be published in the *Gazette*.

(5) The Authority shall, where it denies an application for a construction approval, inform the applicant of such decision in writing, including the reasons thereof.

Duration of  
construction  
approval

**6.-(1)** A construction approval issued under rule 5(3) shall remain in force for such a period the Authority may allow.

(2) The construction approval issued by the Authority shall cease to have effect in the event the holder of the said approval fails to commence construction within twenty four months from the date of issuance of approval.

(3) The Authority may, on its own or upon receipt of an application by the holder of the construction approval, extend the duration of the construction approval for such period as it may think fit.

Suspension  
and  
revocation of  
construction  
approval

**7.-(1)** The Authority may, by notice in the *Gazette*, withdraw or suspend a construction approval if any of the terms and conditions of construction approval have not been complied with.

(2) Where the Authority intends to withdraw, suspend or amend a construction approval it shall, at least twenty one days before the date of intended revocation, suspension or amendment, notify the holder of such approval about the intention and the reasons thereof.

(3) Notwithstanding the provisions of subrules (1) and (2) the Authority may, by notice in the *Gazette*, withdraw or suspend a construction approval on the application or with the consent of the holder of such approval.

(4) The Authority may, by notice in the *Gazette*, reinstate a construction approval revoked or suspended under subrule (1) if satisfied that the reasons for the revocation or suspension no longer exist.

(5) Without prejudice to the provisions of subrule (2), the Authority may, pending the expiry of the notice under that

subrule and where there are compelling reasons to do so, order the holder of the construction approval to stop the construction work.

PART III  
LICENSING PROCEDURES

Obligation to  
obtain  
licence

**8.-(1)** A person shall not conduct a regulated activity without seeking and obtaining a licence from the Authority.

(2) The Authority shall issue licenses in respect of the following activities:

- (a) LPG wholesale business; and
- (b) LPG distribution business.

(3) Any person who contravenes the provisions of subrule (1) commits an offence and shall, on conviction, be liable to a fine of twenty million shillings or imprisonment for a term of not less than two years.

Power to  
enter and  
close facility

**9.** Notwithstanding the penalty prescribed under rule 8(3), the Authority shall, where it determines that any person has contravened the provisions of rule 8 (1), enter upon any facility and close it down.

Licensing  
requirements

**10.-(1)** A person shall not be issued with an LPG wholesale licence unless his application meets the following technical and financial requirements:

- (a) possession of a storage depot with capacity of receiving at least Seven Hundred and Fifty metric tonnes and a filling plant that complies with approved specification and petroleum industry best practices or hospitality agreement with another licensee who has storage facility with at least five thousand metric tonnes;
- (b) possession of LPG cylinders with a combined minimum capacity of twenty five metric tonnes and shall have distinguishable mark;
- (c) possession of adequate skilled personnel; and
- (d) proof of financial capability which is either-
  - (i) an audited financial statement showing annual gross turnover of not less than one billion Tanzania shillings or equivalent in

convertible currency;

- (ii) a bank statement showing a balance of not less than one billion Tanzania shillings;
- (iii) a bank guarantee or credit facility of not less than one billion Tanzania Shillings from a bank or financial institution licensed by the Bank of Tanzania; or
- (iv) a letter of comfort from a financial institution or a bank licenced by the Bank of Tanzania that confirms that the bank or the financial institution shall extend a loan to the applicant for the amount not less than one billion Tanzania Shillings, provided the letter shall be signed by the chief executive officer or an authorized signatory of the institution or the bank.

(2) Notwithstanding the provisions of subrule (1), an applicant may rely on the financial capability of its parent company provided that-

- (a) such departure is supported by a written consent or guarantee from such parent company; and
- (b) the applicant shall submit proof of financial capability of the parent company which shall be either-
  - (i) an audited financial statement showing annual gross turnover of not less than three billion and six hundred million Tanzania Shillings or equivalent in convertible currency; or
  - (ii) a bank statement of not more than three months to the date of application showing a credit balance of not less than one billion and five hundred million Tanzania Shillings or its equivalent in convertible currency.

(3) A person shall not be issued with an LPG distribution licence unless his application meets the following technical and financial requirements:

- (a) possession of LPG cylinder storage area that complies with petroleum industry best practises;
  - (b) dealership agreement with a licensed wholesaler; and
  - (c) possession of adequate skilled personnel.
- (4) Notwithstanding the generality of subrule (1), the

Authority may issue a licence with specific conditions to be fulfilled within a prescribed time.

Application  
for licence

**11.** Any person who intends to undertake a regulated activity shall apply to the Authority for a licence by filling in Form No. 2 set out in the Schedule to these Rules or as otherwise prescribed by the Authority.

Integrity  
pledge and  
application  
fee

**12.** An application for a licence shall be accompanied by a duly signed integrity pledge form set out as Form No. 3 in the Schedule to these Rules and a non-refundable application fee as shall be prescribed by the Authority.

Publication  
of licence  
applications

**13.**-(1) A licence application received by the Authority shall be evaluated to verify its completeness and legality of information contained therein and thereafter a notice of the application shall be published in a newspaper of wide circulation in Tanzania with a view of soliciting comments and representations on the application.

(2) The costs of publication of the notice under subrule (1) shall be borne by the Authority.

(3) The public shall be invited to submit their comments and representations within fourteen days from the date of publication and the comments and representations received shall be considered by the Authority in arriving at the decision on the application.

Grant of  
licence

**14.**-(1) The Authority may, within sixty days from the date of receiving a complete application and upon consideration of an application for a licence-

- (a) deny the application;
- (b) refer back the application to the applicant; or
- (c) grant the application and issue a licence.

(2) The Authority shall, while making a decision to grant or deny a licence, take into consideration-

- (a) the licensing requirements in rules 10, 11 and 12;
- (b) objections or representations received from the public pursuant to rule 13;
- (c) compliance to land use laws;
- (d) distinguishing colour and mark of the cylinders;
- (e) the applicant's record of compliance with the Act,

- these Rules and other applicable laws;
- (f) the compliance of a facility on matters related to-
    - (i) safety;
    - (ii) health;
    - (iii) security;
    - (iv) handling of hazardous substances; and
    - (v) environmental protection;
  - (g) any other matter relevant to the orderly conduct of LPG business in Tanzania.

(3) After issuance of a licence, the applicant shall be notified to come and collect it upon payment of a licence fee.

(4) The Authority shall, where it denies or refers back an application for a licence, inform the applicant of such decision in writing including the reasons thereof.

Duration of  
licence

**15.**—(1) The term of a wholesale and distribution licence shall be five years.

(2) Notwithstanding the provisions of subrule (1), the Authority may, on the written application of a licensee, extend the period for such further period as the Authority may determine.

(3) Notwithstanding the provisions of subrules (1) and (2), a licence shall cease to have effect if the respective licensee fails to conduct a regulated activity for six consecutive months after issuance of the licence.

Application  
for transfer  
of licence

**16.** - (1) A licence shall not be assigned or transferred to another person without a written approval of the Authority.

(2) A transferor or assignor of a licence shall apply to the Authority by filling in Form No. 4 set out in the Schedule to these Rules.

(3) The Authority shall not entertain the application for a transfer or assignment of a licence unless it is endorsed by the transferee or assignee, as the case may be.

(4) A licence transfer application received by the Authority shall be evaluated to verify its completeness and legality of information contained therein and thereafter a notice of the application shall be published in at least two newspapers of wide circulation in Tanzania, one in English and another in Kiswahili with a view of soliciting comments and representations

on the application.

(5) The costs for publication of the notice under subrule (4) shall be borne by the Authority.

(6) The public shall be invited to submit comments and representations within fourteen days from the date of publication of the notice and the comments and representations shall be considered by the Authority in arriving at the decision on the application.

(7) The Authority shall, after the expiration of the period specified in the notice under subrule (6), evaluate the application together with comments received, if any, and make a decision whether to grant or deny the application for transfer or assignment.

Change of  
name

**17. – (1)** A licensee may change its name pursuant to the provisions of these Rules and applicable laws.

(2) A licensee who has changed its name shall, within thirty days after such change, notify the Authority by a written notice accompanied by a certificate for change of name issued by relevant authorities.

Change of  
shareholding  
structure

**18.-(1)** A change of ownership where a third party becomes a majority shareholder of a company in relation to which a licence has been issued shall require the written approval of the Authority.

(2) The party seeking approval under subrule (1) shall submit the following documents in support of his application to the Authority:

- (a) a duly signed and stamped deed of share transfer;
- (b) the current shareholding structure approved by Business Registration and Licensing Agency;
- (c) a letter of no objection from TRA to carry on the proposed business;
- (d) a letter of clearance from the Commission; and
- (e) a duly signed integrity pledge form set out as Form No. 3 in the Schedule to these Rules.

(3) The Authority may, before approving the application for change in shareholding structure, consult the Fair Competition Commission and the Tanzania Revenue Authority.

Application

**19.-(1)** A licensee who wishes to renew its licence shall,

for renewal  
of licence

not less than six months before expiration of the licence term, apply to the Authority for a renewal of the licence by filling in Form No 5 set out in the Schedule to these Rules.

(2) The application for renewal of the licence shall be accompanied by-

- (a) a tax clearance certificate; and
- (b) for a LPG wholesaler-
  - (i) a valid hospitality agreement in case the applicant has no storage depot that meets the specifications stated under these Rules;
  - (ii) LPG importation records of the expiring licence;
- (c) for LPG distribution licence, the existing dealership agreements.

(4) The Authority shall, while making a decision whether to grant or deny an application for renewal of a licence, consider the applicant's compliance to the Act, these Rules and the terms and conditions of the expiring licence.

(5) The Authority shall not renew a licence of a licensee who has, during the term of the licence which has expired or is due to expire, ignored, resisted or wilfully neglected or failed to comply with its licence terms and conditions or any order given by the Authority to the said licensee and such actions are not remedied until the time of determining the application.

(6) The Authority shall, where it denies an application for renewal of a licence, inform the applicant of such decision in writing including the reasons thereof.

Suspension  
or revocation  
of licence  
Cap. 392

**20.**-(1) A licence may be suspended or revoked by the Authority for a period of twelve months if a licensee-

- (a) violates any of the provisions of the Act or conditions attached to the licence which affects the conduct of a regulated activity;
- (b) obtained a licence by fraud or deliberate submission of false information or statements;
- (c) fails to comply with obligations conferred within the terms stated in the licence;
- (d) persistently fails to comply with the approved local content plans;
- (e) interrupts services to other users without authorization of the Authority;

- (f) carries on business in a manner that is detrimental to the welfare or interest of other users;
- (g) violates the tariffs, rates and charges established by the Authority;
- (h) persistently fails or refuses to submit information to the NPGIS;
- (i) fails to comply with the applicable health, safety, service, quality or environmental standards, or any other additional standards as may be stated in the licence; or
- (j) is convicted or found guilty of an offence relating to corruption, money laundering, economic crimes or tax evasion.

(2) The Authority shall, before suspending or revoking a licence, issue to a licensee a twenty one days notice of intention to suspend or revoke the said licence.

(3) The Authority may waive the licence suspension if it is satisfied that a licensee has abstained from the act that caused the suspension and the reason for suspension no longer exists.

(4) Any person who contravenes the provisions of subrules (1) (b), (c), (d), (e), (f) and (g) commits an offence and shall, on conviction, be liable to a fine of three million shillings.

#### PART IV

##### GENERAL OBLIGATIONS OF A SUPPLIER AND A DEALER

General  
obligations  
of supplier

**21.**—(1) A supplier and a dealer shall-

- (a) comply with-
  - (i) applicable law;
  - (ii) orders and directives of the Authority;
  - (iii) these Rules;
  - (iv) provisions related to local content as provided for in the Act and regulations made by the Minister where applicable; and
  - (v) petroleum industry best practises;
- (b) not sell or offer for sale an empty or under filled cylinder;
- (c) inform the Authority as soon as practicable, but in any event not more than twenty four hours after the occurrence of a dangerous situation or incident related to its regulated activity, LPG retail business



- or occurring within its facility, including the steps taken or proposed to be taken to remedy such situation or to eliminate or minimize the danger arising from such situation;
- (d) when a facility is left unattended, ensure that-
  - (i) all electrical power to the dispensing equipment is switched off; and
  - (ii) the dispensers, all cylinders and related equipment are adequately secured to prevent unauthorized access and use;
- (e) upon request, make available to the Authority records of the regulated activity;
- (f) maintain and make available to the Authority upon request documentary evidence that-
  - (i) all electrical equipment and installations in the premises relevant for the conduct of its regulated activity comply with existing relevant codes or legislation; and
  - (ii) areas of the premises where flammable gases or vapours may occur comply with existing relevant codes or legislation; and
- (g) not engage in any activity that disrupt or interfere with competition.
- (2) Notwithstanding subrule (1), a supplier shall-
  - (a) ensure that the testing and measuring instruments used for its regulated activity are accurate and calibrated by the certification authority;
  - (b) ensure that a cylinder is disposed of safely and in compliance with the applicable laws;
  - (c) conduct business in such a way that-
    - (i) bulk customers and customers are treated fairly and equally; and
    - (ii) comparable services are provided to all bulk customers and customers;
  - (d) as soon as practicable, but in any event not later than thirty days after it becomes aware of the fact, notify the Authority-
    - (i) if it is unable to conduct its regulated activity;
    - (ii) if the conduct of its regulated activity would or might lead to the breach of

- any of these Rules or materially affect services to the customers; or
  - (iii) of any material change in circumstance that adversely affects its regulated activity;
- (e) cause the operator to be present on a facility at all times;
- (f) notify the Authority of any change of its address, name or location not later than seven days after such change;
- (g) establish and maintain updated list of all distributors and dealers, as the case may be, that the supplier has a dealership agreement with;
- (h) establish a mechanism of monitoring the activities and operations of all its distributors that a supplier has a dealership agreement with and such mechanism shall include-
  - (i) inspections;
  - (ii) provision of technical support;
  - (iii) information on sales volume, location of the distributors and dealers; and
  - (iv) agent number;
- (i) assign specific identification number to its distributor and dealer as the case may be, that the supplier has a dealership agreement with;
- (j) display in conspicuous place at its facility its specific identification number issued by a wholesaler;
- (k) issue an invoice in all transactions relating to LPG which shall specifically set out-
  - (i) its registered name and address;
  - (ii) the quantity and price of LPG sold, transported, filled or re-filled;
  - (iii) the date of the transaction;
  - (iv) in the case of the sale of LPG in cylinders-
    - (aa) the brand of the product;
    - (bb) the gross weight of a cylinder, including the contents thereof;
    - (cc) the total price; and
    - (dd) the unit price per cylinder.

(3) Notwithstanding subrules (1) and (2), a supplier shall

	establish and maintain an electronic system or mechanism of monitoring and tracking of its LPG cylinders.
Protection of lives and property	<p><b>22.</b>-(1) A supplier and a dealer shall, while storing, keeping, handling, conveying, using or disposing of LPG, take such precautions and exercise such care as may be reasonable under the circumstances in order to-</p> <ul style="list-style-type: none"><li>(a) avoid endangering the safety or health of any person, or the safety of any person's property; and</li><li>(b) prevent risk of significant environmental harm.</li></ul> <p>(2) A supplier or a dealer shall dispose of any waste related to LPG business in a manner and at a place intended for the safekeeping and dumping of such products in accordance with the applicable laws and petroleum industry best practises.</p>
Compensation for loss suffered	<p><b>23.</b>-(1) A supplier shall be obliged to compensate any person who has suffered any loss as a result of a regulated activity.</p> <p>(2) Any person who has suffered loss as a result of the regulated activity shall lodge a complaint with a supplier whose activity has caused such loss with a view to reaching an amicable settlement.</p> <p>(3) Where no settlement is reached under subrule (2), the person who has suffered loss may refer the matter to the Authority for determination.</p> <p>(4) For the purpose of this rule, the term "person" includes an administrator, executor or executrix of the estate of a deceased person.</p>
Maintenance of records, provision and disclosure of information	<p><b>24. -</b> (1) Every supplier shall at all times-</p> <ul style="list-style-type: none"><li>(a) keep complete and accurate records and data related to its regulated activity; and</li><li>(b) in accordance with the Authority's requirements and pursuant to its directions, promptly provide to the Authority documents, records or information related to its regulated activity.</li></ul> <p>(2) Any person who refuses to furnish information or statement as required under subrule (1)(b) or furnishes false information or statement to the Authority commits an offence and shall, on conviction be liable to a fine of not less than twenty million shillings or to imprisonment for a term of not less than</p>

five years or to.

Obligation to  
provide  
information  
to NPGIS

**26.**—(1) A supplier shall lodge to the NPGIS the following informations:

- (a) LPG stock levels on daily basis;
  - (b) LPG sale by quantity and region on monthly basis;
  - (c) as appropriate, LPG importation by quantity and source on monthly basis;
  - (d) LPG exportation by quantity and destination, on monthly basis; and
  - (e) LPG products in transit by quantity and destination on monthly basis.
- (2) A supplier shall lodge the information under subrule (1), through—
- (a) internet or short;
  - (b) message services (sms).

Confidential  
information

**26.**—(1) Any information received by the Authority from a supplier in compliance with these Rules and applicable laws shall be presumed to be not confidential.

(2) A licensee shall not be entitled to withhold information from the Authority on the ground that it is confidential.

(3) A licensee may request the Authority not to circulate specific data or information that it has provided to the Authority, provided that, only the Authority shall determine that such information is confidential.

(4) The Authority shall limit or prohibit the publication of any information to the public in the event it makes a determination that such information is confidential.

Execution of  
dealership  
agreement

**27.**—(1) A super dealer shall not conduct LPG distribution business, unless he has entered into a dealership agreement with a wholesaler and that he shall procure LPG from the wholesaler whom he has a contract with.

(2) A dealer shall not conduct LPG retail business, unless he has entered into a dealership agreement with a super dealer and that he shall procure LPG from the super dealer whom he has a contract with.

(3) A super dealer or a dealer shall, where he enters into agreement with different wholesalers or super dealers, ensure it has an authorised spaces for each product.

(4) A wholesaler or super dealer, shall within thirty days after receipt of a written request for a dealership agreement from a super dealer or a dealer, as the case may be, notify such super dealer or dealer whether he has accepted or denied the request.

(5) A wholesaler and a super dealer shall execute and make available to the Authority upon request the dealership agreement signed.

(6) A wholesaler or super dealer may refuse a request for a dealership agreement made by a super dealer or dealer as the case may be, where the request made is not economically or technically feasible and may result in a wholesaler or super dealer being unduly prejudiced.

(7) A wholesaler or a super dealer shall, where he denies a request for a dealership agreement, give reasons in writing.

(8) Notwithstanding any agreement to the contrary, any party to a dealership agreement may terminate the dealership agreement where it determines that the operation of the other party is in violation of these Rules and the applicable laws.

(9) Any party to a dealership agreement may terminate the dealership agreement for any other reason than that stated under rule (8), provided that a prior notice of sixty days is given to the other party.

(10) A super dealer or dealer who is aggrieved by the refusal of the dealership agreement by the wholesaler or super dealer or the termination of the dealership agreement may refer the matter to the Authority for determination.

(11) Notwithstanding the generality of this rule, a wholesaler shall identify and prepare a list of all super dealers it has a dealership agreement with.

(12) A super dealer shall, within thirty days from the date it procures a dealership agreement with another wholesaler whom he had not entered into agreement with at the time of applying for a licence, notify the Authority by submit a certified copy of a dealership agreement.

(13) The supplier is prohibited to possess cylinders of a wholesaler or super dealer that he has no dealership agreement with and cylinders found to be in possession shall, in addition to the penalty prescribed under subrule 14, be returned to the wholesaler.

(14) Any person who contravenes the provisions of this rule commits an offence and shall, on conviction, be liable to a

fine of not less than five million shillings or to imprisonment for a term of not less than three years or to both.

PART V  
ENVIRONMENTAL PROTECTION

Compliance  
with  
environmental  
laws and  
standards

**28.**-(1) Every supplier and every dealer shall comply with the requirements of all applicable environmental laws and standards related to a facility and a retail outlet as appropriate.

(2) Subject to applicable law a supplier shall-

- (a) carry out an environmental impact assessment before establishing a facility or making a major improvement to an existing facility;
- (b) take all necessary preventive measures to avoid pollution resulting from operating its pumping stations, treatment plants, or networks;
- (c) observe strict environmental, health, and industrial safety standards as required by applicable law; and
- (d) perform an environmental audit related to regulated activity in accordance with applicable laws.

(3) For the purpose of subrule (2) (a) the term “major improvement” means an improvement that aims at expanding the size of the facility and increasing the number of storage tanks.

PART VI  
TECHNICAL OBLIGATIONS OF A SUPPLIER AND A DEALER

Compliance  
with  
specifications  
and  
standards

**29.**-(1) A supplier shall comply with the approved specifications pertaining to the handling, storage and composition of an LPG which is consistent with the Act, these Rules and applicable laws.

(2) A supplier shall not deviate from any approved specification without prior approval of the Authority and the Authority shall not grant such an approval unless it is satisfied that such deviation is for public interest and will not negatively affect public safety and the environment.

Provision of  
technical  
support

**30.**-(1) Notwithstanding any provision of these Rules-

- (a) a wholesaler shall provide technical support to a super dealer with whom it has a dealership agreement and shall ensure that its LPG

wholesale business is conducted in accordance with these Rules and its facility complies with the requirements prescribed in the Act and these Rules; and

- (b) a super dealer shall provide technical support to a dealer with whom it has a dealership agreement and shall ensure that its LPG retail business is conducted in accordance with these Rules and its retail outlet complies with the requirements prescribed in the Act and these Rules.

(2) Notwithstanding any provision of these Rules-

- (a) a super dealer shall be deemed to be an agent of a wholesaler with whom it has a dealership agreement, and the said wholesaler shall be responsible for all the conducts of the super dealer; and
- (b) a dealer shall be deemed to be an agent of a super dealer with whom it has a dealership agreement, and the said super dealer shall be responsible for all the conducts of the dealer.

Condition on  
use of  
cylinders  
and seals

**31.**-(1) A supplier shall not use any cylinder for storage, handling, filling or re-filling of LPG unless such cylinder is completely leak proof, undamaged and suitable and safe for such storage, handling, filling or re-filling.

(2) A supplier shall not use a cylinder that poses or may pose a significant risk of environmental harm or harm to the safety or health of any person or property.

Cap. 340

(3) A supplier shall ensure all cylinders are marked according to the provisions of the Weights and Measures Act.

(4) A supplier shall use a cylinder that is clearly marked in accordance with these Rules.

(5) A supplier shall ensure that all cylinders are sealed after filling or refilling.

(6) The seal described under subrule (5) shall be of the type that must be broken or destroyed before LPG can flow out of the cylinder.

(7) A wholesaler, a super dealer and a dealer shall be jointly and severally liable for providing cylinders with no seal or a broken seal.

(8) Any supplier who sells, offers for sale or distributes a

cylinder with a broken seal or with no seal commits an offence and shall, on conviction, be liable to a fine of ten million shillings or imprisonment for a term of not less than two years or to both.

Prohibition  
to undertake  
illegal  
refilling

**32.**—(1) A person shall refill a cylinder at a refilling centre.

(2) Any person who contravenes the provisions of subrule (1) commits an offence and shall, upon conviction, be imprisoned for a term of not less than three years.

(3) A wholesaler who permits his LPG cylinder to be used for illegal refilling commits an offence and shall, on conviction be liable to a fine of twenty million shillings.

(4) Notwithstanding the provisions of subrule (2) and rule 27(13) and (14), the Authority shall have power to destroy the equipment used in illegal refilling.

Prohibition  
on under  
filling  
Cap. 340

**33.**—(1) A wholesaler, super dealer or a dealer shall ensure that cylinders carry the net LPG quantity as required by the provisions of the Weights and Measures Act.

(2) The following circumstances shall raise a presumption that a cylinder is under filled:

- (a) a broken seal;
- (b) a seal that has been tampered with; or
- (c) the absence of a seal.

(3) Possession of an under filled cylinder that has not been so identified or that has not been removed from a facility or a retail outlet, shall raise a presumption that such cylinder is for sale.

Use of  
calibrated  
weighing  
scales

**34.** A wholesaler, a super dealer and a dealer shall-

- (a) maintain at all times on its facility or a retail outlet as the case may be, a weighing scale suitable for cylinders and such weighing scale shall be calibrated and sealed by the certification authority; and
- (b) prior to selling or offering for sale, ensure by weighing, that the LPG in a cylinder meets the required quantity.

Reference of  
violation to  
certification

**35.**—(1) A wholesaler, a super dealer or dealer who-

- (a) sells, offers for sale or distributes an under filled



- authority cylinder as provided for under rule 33;  
(b) fails or ignores to maintain a calibrated weighing scale in its facility as required under rule 34; or  
(c) fails or refuses to maintain a weighing scale or to weigh the LPG contents in a cylinder,  
shall be referred to the certification authority for action.  
(2) Notwithstanding the provisions of subrule (1), a super dealer or dealer shall be required to return the cylinders that do not meet the prescribed standards to a wholesaler.
- Marking of cylinders **36.**-(1) A cylinder shall, at all times, have the owner's distinguishing colour and mark.  
(2) The cylinder shall be clearly labelled with-  
(a) the owner's brand name;  
(b) the cylinder 's serial number;  
(c) the date of the last major service; and  
(d) other additional markings as required by the certification authority.  
(3) A wholesaler shall obtain an approval from the Authority prior using a distinguishing colour and mark on its cylinders.  
(4) A wholesaler shall not use a distinguishing colour and mark already approved and in use by another wholesaler.
- Unloading of LPG **37.**-(1) A wholesaler and a super dealer shall ensure that a sales invoice for each shipment of LPG contains-  
(a) the name of a super dealer, dealer, bulk customer or customer, as the case may be;  
(b) the quantity thereof; and  
(c) the delivery point.  
(2) LPG shall be unloaded by, or in the presence of a customer, a bulk customer or their representative, as named on the sales invoice or transfer document.  
(3) LPG shall be unloaded at the delivery point designated by a customer or a bulk customer as indicated on the sales invoice or transfer document.
- Cylinder sealing **38.**-(1) A supplier shall, upon refilling, ensure that a cylinder valve and a safety valve is properly closed and sealed to protect it against a leak and tampering.  
(2) A supplier or dealer shall not import, sell, fill, re-fill or

distribute an LPG in a cylinder that has-

- (a) a broken or defective seal; or
- (b) not been properly closed and sealed in accordance with subrule (1).

(3) The suppliers and dealers shall ensure that a cylinder seal complies with the approved specification.

Deceptive  
trade  
practices

**39.** A person not shall engage in any activity that may deceive, mislead, or have the effect of deceiving or misleading the customer, with respect to-

- (a) the brand name of the LPG; and
- (b) LPG's composition, grade or quantity.

Storage of  
LPG

**40.**-(1) A wholesaler, super dealer and dealer shall-

- (a) locate, construct, maintain and operate its works connected with storage of LPG in accordance with these Rules, respective licence, applicable laws and petroleum industry best practices; and
- (b) conduct its regulated activity or LPG retail business as the case may be, in such a way so as not to endanger public health or safety.

(2) A wholesaler, super dealer and dealer shall mark with conspicuous signs on the place at which the storage tanks and cylinders are located.

(3) A wholesaler, super dealer and dealer shall, when storing LPG, employ appropriate safeguards measures to ensure that a leak is easily detected.

(4) A wholesaler or a super dealer shall, where it intends to make replacement or installation of major equipment at a facility, notify the Authority not less than thirty days prior to commencing such replacement or installation in order to allow the Authority to make necessary inspections and issue necessary approvals.

(5) A wholesaler and super dealer shall ensure that its storage tanks are calibrated by the certification authority.

Handling of  
LPG  
cylinder  
above 16  
Kgs

**41.**-(1) A supplier shall not supply LPG cylinder above 16 Kgs to a dealer.

(2) A supplier shall maintain a list of customers of LPG cylinders above 16 Kgs and establish a mechanism of monitoring

the activities and operations of such customers.

(3) A supplier shall at all times ensure that it keeps track of all its LPG cylinders above 16 Kgs.

(4) In the event an LPG cylinder above 16 Kgs cylinder is used in the illegal decanting and/or refilling, the supplier of such cylinder shall be deemed to be negligent and shall, on conviction, be liable to a fine of tanzanian shillings twenty million.

Provision of  
fire  
extinguishin  
g equipment

**42.**-(1) Pursuant to the applicable law, a wholesaler, super dealer and a dealer shall provide and maintain adequate fire extinguishing equipment at a facility and a retail outlet as appropriate.

(2) Notwithstanding the provisions of subrule (1), a supplier shall ensure that a facility or a retail outlet as appropriate is equipped with-

- (a) any emergency equipment required by applicable law for the use of a driver in an emergency situation;
- (b) an hydrant system for a wholesaler to fight fires in the facility; and
- (c) at least six fire extinguishers of 9 kg, dry powder type for a super dealer and two fire extinguishers 9 kg, dry powder type to fight fires in the facility or retail outlet as appropriate.

(3) A supplier shall position the equipment described under subrule (2) in accessible places at a facility where LPG is loaded, handled, offloaded or delivered.

(4) A supplier shall, not less than once a year, test the equipment described under subrule (2) in accordance with its specification and applicable law.

Preparation  
of fire  
emergency  
plan

**43.** A supplier shall establish a fire emergency plan to be employed in the event of a fire at a facility that shall-

- (a) include a suitable and adequate fire-fighting plan that comprises of-
  - (i) the locations and types of all fire-fighting equipment; and
  - (ii) an action plan that identifies, *inter alia*, assembly points and the tasks of

all employees;

- (b) include provisions for the training of employees to deal with a fire emergency situation, the records of which shall be preserved;
- (c) be provided to employees employed in or on the relevant premises; and
- (b) be made available to the Authority on request.

Decommissioning  
procedure

**44.** – (1) A facility may, subject to the provisions of the Act and these Rules, be decommissioned-

- (a) after receipt of a written application for a decommissioning from a licensee;
- (b) by an order of the Authority where it is satisfied that such facility has been abandoned by its licensee for a period of not less than three months; or
- (c) by an order of the Authority that the same be decommissioned where the Authority is satisfied that the continued operation of such facility poses or may pose a danger to lives and property.

(2) A licensee or the owner of a facility shall, within one year from the date of complete construction of the facility or grant of a licence whichever comes first, submit to the Authority for approval a decommissioning plan substantiating the following-

- (a) bill of quantity of the planned decommissioning approved by a registered quantity surveyor; and
- (b) the intended methods to be used during decommissioning.

(3) The Authority shall, within forty five days from the date of receipt of the plan provided for under subrule (2), approve with such conditions as it may consider necessary.

(4) The licensee or owner as the case may be, shall within two years from the date of effective operation, pay a decommissioning fund to the Authority and the same shall be kept in trust by the Authority for the purpose substantiated in subrule (1).

(5) The fund under subrule (4) shall be prescribed by the Authority as per the bill of quantity and any prevailing condition as the Authority considers necessary.

(6) A licensee seeking to decommission a facility shall

notify the Authority not less than thirty days prior to such decommissioning in order to enable the Authority make necessary inspections and to issue the necessary approvals.

(7) Notwithstanding subrule (5), if the decommissioning cost exceeds the fund in trust of the Authority, a licensee shall pay all the extra costs associated with the decommissioning of a facility, whether such decommissioning has been done following a request by the licensee or by order of the Authority.

(8) The licensee or owner as the case may be, shall be updating the decommissioning plan in form of techniques and methods prevailing at a particular time.

Site  
restoration

**45.**-(1) A wholesaler or a super dealer shall, prior to decommissioning a facility, restore the facility to its original state so that it does not pose a threat to the environment or the safety and health of the public.

(2) The Authority shall, after completion of the restoration of a facility to its original state by a supplier, issue a certificate of compliance to a wholesaler or a super dealer confirming such restoration.

(3) For the purposes of subrule (1) the term “restore” means-

- (a) to return the area in which a facility is located to its original and natural state as it was before the construction and installation of the facility; or
- (b) to render the area in which the facility is located, or part thereof, compatible with its intended after-use, including-
  - (i) removing buildings, structures, plant and debris;
  - (ii) establishing of compatible contours and drainage;
  - (iii) replacing top soil, re-vegetation, slope stabilization; and
  - (iv) infilling of excavations.

(4) The Authority shall, before issuing a certificate of compliance under subrule (2), consult the Council.

PART VII  
COMPLIANCE AND ENFORCEMENT

Inspection of  
facility

**46.-(1)** The Authority may inspect a facility, a retail outlet or a vehicle in accordance with these Rules and applicable laws.

(2) The Authority may access and inspect a facility, retail outlet, vehicle, equipment and documents, and a supplier or a dealer or operator shall render such assistance to inspectors as may be required in the course of such inspection.

(3) Notwithstanding the generality of subrule (2) an inspector shall have the right and obligation to enter upon any facility, retail outlet or vehicle for the purpose of conducting an inspection.

(4) During inspection, an inspector may-

- (a) take samples of any substance or articles stored in a facility, retail outlet or vehicle for laboratory analysis;
- (b) make copies or take extracts from any book, accounts or records kept on a facility, retail outlet or in the vehicle;
- (c) inspect machinery, equipment, appliances, meters, fittings and apparatus; and
- (d) inspect any vehicle that is found in a facility or at a retail outlet or any place outside a facility or retail outlet.

Notification  
of offences  
Cap. 392  
Cap. 414

**47.-(1)** At the conclusion of an inspection and where it is found that there is violation of the provisions of the Act, EWURA Act or these Rules, the inspector shall serve the person in breach a notification of offence set out as Form No. 6 in the Schedule to these Rules and the person responsible for such violation shall be required to sign it.

(2) Where the person admits the offence prescribed under the notification, he shall endorse his admission and pay the requisite penalty.

(3) Where the person disputes the offence, he shall be issued with a compliance order and the criminal proceedings shall be instituted against him.

(4) Upon the conclusion of the inspection and where the inspector is satisfied that the continued operation of the vehicle or

a facility poses an imminent danger to the lives of people and animals or destruction of property, he may proceed to order for the closure or apply to a court of competent jurisdiction for impoundment of the said facility or vehicle regardless of whether the said person has admitted to the offence or not.

(5) Notwithstanding the provisions of subrule (4), an inspector who has decided to close the facility or to obtain an order to impound a vehicle, shall note down the reasons which have compelled him to take such decision including all the available evidences.

(6) A person who refuses to sign the notification of offence form upon being required by an inspector under subrule (1) commits an offence and shall, on conviction, be liable to a fine of not less than five million shillings or imprisonment for a term of not less than three years or to both.

Issuance of  
compliance  
orders  
Caps. 392  
and 414

**48.** The Authority may, while discharging its regulatory functions and where it finds that there is a continued violation of the provisions of the Act, the EWURA Act or the provisions of these Rules, issue a compliance order to the person responsible for such violation.

Power to  
enter and  
close  
facility,  
building or  
premises

**49.**-(1) Notwithstanding any provision in these Rules, an inspector shall have the right and obligation to enter upon any facility, building or premises and close it down where he determines that a regulated activity being conducted therein is in contravention of the Act and these Rules.

(2) An inspector may, while discharging his obligation under subrule (1), seek the assistance of law enforcement institutions including the police and such institution shall provide the requested assistance to the inspector.

Obligations  
of inspector  
during  
inspection

**50.**-(1) During inspection an inspector shall do the following-

- (a) identify himself to a licensee or customer with identity card issued by the Authority;
- (b) explain to a licensee or customer the purpose of the inspection;
- (c) conduct himself with fairness, objectivity and integrity;
- (d) not engage in any form of discrimination, bias or

- harassment;
  - (e) refrain from taking part in duty where they have or may appear to have conflict of interest;
  - (f) carry out inspection in a professional manner in accordance with the requirements of these Rules, codes, guidelines, inspection checklist, standards, applicable laws and petroleum industry best practices; and
  - (g) not use force or abusive, threatening and insulting language to a supplier, a dealer or any other person.
- (2) Any inspector who contravenes the provision of subrule (1) shall be dealt with in accordance with the Authority's procedures.
- (3) Any person aggrieved by an act of an inspector during inspection may, within fourteen days from the date of the act, report the matter in writing to the Authority.

Prohibited  
acts against  
inspectors

- 51.-(1)** A supplier or a dealer shall not-
- (a) hinder or obstruct an inspector in the exercise of any of the powers conferred upon it under these Rules;
  - (b) use abusive, threatening or insulting language to an inspector;
  - (c) deny or fail to comply with a requirement, direction or notice of an inspector; and
  - (d) when required by the Authority to answer a question, deny or fail to answer such question to the best of his knowledge, information and belief.
- (2) A person who contravenes the provision of subrule (1) commits an offence and shall, on conviction, be liable to a fine of not less than twenty million shillings or to imprisonment for a term of not less than five years or to both.

PART VIII  
GENERAL PROVISIONS

Appeal

Cap. 285

**52.** A person who is aggrieved by the decision made by the Authority under Part II and III of these Rules may lodge an appeal to the Tribunal in accordance with the provisions of the Fair Competition Act.



Receiving  
terminals

**53.** A wholesaler shall ensure it maintain a receiving terminal to allow it to receive at least seven hundred and fifty metric tons of LPG at a time.

Revocation  
of GN No.  
376 of 2018

**54.-(1)** The Petroleum (Liquefied Petroleum Gas Operations) Rules, 2018 are hereby revoked.

(2) Notwithstanding the revocation of the Petroleum (Liquefied Petroleum Gas Operations) Rules, 2018, all orders, exemptions or directives made or issued or deemed to have been made or issued under those Rules and which have not been amended or revoked by these Rules shall be deemed to have been made under these Rules, and shall remain in force until revoked or otherwise expire or cease to have effect.

Authority to  
supplement  
procedures  
Caps. 392  
and 414

**55.** Where procedures are not provided for in these Rules, the Authority may do whatever is necessary and permitted by the Act, the EWURA Act and applicable laws to enable it to effectively and completely adjudicate on any matter before it.

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## **SCHEDULE**

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### **FORMS**

**FORM  
NO. 1**

APPLICATION FOR CONSTRUCTION APPROVAL FOR LPG STORAGE AND  
FILLING PLANT FORM  
(Made under rule 4 (2))

For EWURA Use Only	
Date Received:	File Number:
Time Received:	Received by:

**IMPORTANT NOTE:** Please complete this form and submit it to the Director General through the address above together with all relevant enclosures.

In order to avoid unnecessary delays, please answer all items in full and submit to EWURA a complete form with all necessary enclosures. No application will be processed until it has been found to be complete.

Once complete and ready for submission, PRINT USING BLUE OR BLACK INK ONLY. Where options are given, tick the relevant box. Leave no item unanswered or un-ticked. If an item seems not applicable to the specific application, you should indicate with block capitals N/A meaning Not Applicable. All separate sheets of information must be on a clean and clear A-4 paper.

PART I: DETAILS OF THE APPLICANT	
1.	Name of Applicant (Insert trading name), business address, telephone and fax numbers (a) Name of the Applicant:..... (b) Business address: Street.....Plot No..... Block No.....Building No..... (c) Postal Address: ..... (d) Telephone No: ..... (e) Facsimile: .....Cell Phone..... (f) E-Mail: .....
2.	Location and complete address of the proposed facility (a) Location: Street.....Plot No..... Block No.....Building No..... (b) Postal Address: .....
3.	Registration Status: <i>(Fill Where Appropriate)</i>

	(a) Certificate of Incorporation No..... (b) Certificate of Compliance No..... (c) Business license No..... (d) TIN No. .... (e) VAT No.....
4.	Legal status of the Applicant: <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Partnership <input type="checkbox"/> Public Limited Liability Company <input type="checkbox"/> Private Limited Liability Company <input type="checkbox"/> Parastatal Organization <input type="checkbox"/> Government Agency <input type="checkbox"/> Cooperative Society <input type="checkbox"/> Joint Venture <input type="checkbox"/> Other (specify)..... <i>(if not sole proprietor please attach the registration documents)</i>
5.	Contact Person: (a) Name: ..... (b) Title: ..... (c) Physical address: Street.....Plot No.....Block No..... Building No..... (d) Postal Address: ..... (e) Telephone Number: ..... (f) Facsimile: .....Cell phone: ..... (g) E-mail: .....
6.	If the applicant is in a Joint Venture with another entity, provide the following details: (a) Name: ..... (b) Title: ..... (c) Physical address: Street.....Plot No.....Block No..... Building No..... (d) Postal Address: ..... (e) Telephone Number: ..... (f) Facsimile: .....Cell phone: ..... (g) E-mail: .....
7.	Fee amount and method of payment: (a) Amount: TZS..... (b) Mode: <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Other (specify)..... (c) Fees Payment Receipt No. <i>(Attach Copy)</i> .....

	<b>PART II- LIST OF ENCLOSURES</b>
8.	<p>Please attach your application with the following documents;</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Certificate of compliance for foreign companies</li> <li><input type="checkbox"/> Certificate of Incorporation</li> <li><input type="checkbox"/> Memorandum of association and articles of association</li> <li><input type="checkbox"/> An updated list of shareholders certified by BRELA</li> <li><input type="checkbox"/> Copy of Application Fee Receipt from EWURA</li> <li><input type="checkbox"/> Joint Venture or partnership contract (where applicable)</li> <li><input type="checkbox"/> Certificate from Tanzania Investment Centre (where applicable)</li> <li><input type="checkbox"/> Title Deed or any other authorization approving use of land for bulk petroleum business operations</li> <li><input type="checkbox"/> Lease agreement if the applicant is not the owner of the land</li> <li><input type="checkbox"/> Building Permit from relevant local authorities</li> <li><input type="checkbox"/> Environmental Impact Assessment Certificate from National Environment Management Council (NEMC)</li> <li><input type="checkbox"/> Business or project plan</li> <li><input type="checkbox"/> Engineering layout plan duly signed by a registered engineer by Engineer Registration Board</li> <li><input type="checkbox"/> Other (Specify).....</li> </ul> <p>NB: Engineering drawings duly signed by a registered engineer shall specify the following:</p> <ul style="list-style-type: none"> <li>(a) the number of storage tanks and LPG refilling area;</li> <li>(b) the location and distances between building structures and facilities and equipment;</li> <li>(c) entry and exit;</li> <li>(d) perimeter wall and property boundaries;</li> <li>(e) location and identification of loading gantries; and</li> <li>(f) that the engineering and design has been done in accordance with approved specifications</li> </ul>
	<b>PART III – DECLARATION BY THE APPLICANT</b>
9.	<p>I..... (insert name) being..... (insert title/position) hereby declare that I am authorized to make this application on behalf of the applicant and that to the best of my knowledge the information supplied herein is correct and that within a reasonable period of time after notice, I undertake to provide whatever additional information EWURA may require in order to evaluate this application.</p> <p>SWORN/AFFIRMED at.....          by the said.....who is identified to          me by...../known to me personally</p>

*Petroleum (Liquefied Petroleum Gas Operations)*

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	<p>the latter being known to me personally this                      DECLARANT .....day of .....20.....</p> <p>BEFORE ME:</p> <p>_____</p> <p>COMMISSIONER FOR OATHS</p> <p>NOTE: This application form can be completed electronically and submitted to EWURA with the necessary supporting documents.</p>
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**FORM NO. 2**

APPLICATION FOR LPG WHOLESALE/ DISTRIBUTION LICENCE FORM  
(Made under rule 11)

For EWURA Use Only	
Date Received:	File Number:

TYPE THE TYPE OF LICENCE: (.....)

**IMPORTANT NOTE:** Complete this form and return it with all other relevant enclosures to the Director General at the above address.

In order to avoid unnecessary delays, answer fully all items and submit to EWURA all of the information required to consider this application. EWURA will not process this application until it has been found to be complete.

Where options are given, tick the relevant box. Leave no item unanswered or un-ticked. If an item seems not applicable to the specific application, you should indicate with block capitals N/A meaning Not Applicable. You should ensure that all required documentation are enclosed and that each separate sheet of information attached to the application corresponds to a specific item in the application.

	PART I: DETAILS OF THE APPLICANT
1.	Name of Applicant (Insert trading name)

2.	<p>Registration Status: <i>(Fill Where Appropriate)</i></p> <p>(a) Certificate of Incorporation No.....</p> <p>(b) Memorandum and Articles of Association (where applicable)</p> <p>(c) Business license No.....</p> <p>(d) TIN No. ....</p> <p>(e) VAT No.....</p>
3.	<p>Physical and postal Address of the Applicant:</p> <p>(a) Physical address:</p> <p>Street.....Plot No.....</p> <p>Block No.....Building No.....</p> <p>(a) Postal Address: .....</p> <p>(b) Telephone No: .....</p> <p>(c) Facsimile: .....Cell Phone.....</p> <p>(d) E-Mail: .....</p>
4.	<p>Legal status of the Applicant:</p> <p><input type="checkbox"/> Sole Proprietorship</p> <p><input type="checkbox"/> Partnership</p> <p><input type="checkbox"/> Public Limited Liability Company</p> <p><input type="checkbox"/> Private Limited Liability Company</p> <p><input type="checkbox"/> Parastatal Organization</p> <p><input type="checkbox"/> Government Agency</p> <p><input type="checkbox"/> Cooperative Society</p> <p><input type="checkbox"/> Joint Venture</p> <p><input type="checkbox"/> Other (specify).....</p>
5.	<p>Contact Person:</p> <p>(a) Name: .....</p> <p>(b) Title: .....</p>

	(c) Physical address: Street.....Plot No.....Block No..... Building No.....: (d) Postal Address: ..... (e) Telephone Number: ..... (f) Facsimile: .....Cell phone: ..... (g) E-mail: .....
6.	Application Fee and Method of Payment:  (a) Amount: TZS.....  (b) Mode: <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Other (specify).....  (c) Fees Payment Receipt No. ( <i>Attach Copy</i> )..... (d)
	PART II – ENCOLOSURE
7.	Attach the following documents/ permits issued by relevant authorities(where appropriate) :  <input type="checkbox"/> Building Permit <input type="checkbox"/> Land Title <input type="checkbox"/> lease agreement in case the applicant is not the owner of the land <input type="checkbox"/> Business license <input type="checkbox"/> Certificate of incorporation <input type="checkbox"/> Certificate of Compliance <input type="checkbox"/> Memorandum and Article of Association <input type="checkbox"/> TIN certificate. <input type="checkbox"/> VAT Certificate <input type="checkbox"/> Proof of ownership of the filling plant and storage depot that conforms to the petroleum Industry best practises or Hospitality agreement. <input type="checkbox"/> adequate skilled personnel ( personnel's profile) <input type="checkbox"/> prrof of financial capability being either an audited financial statements showing an annual gross turnover of not less than One Billiom and Five hundred million Tanzania Shillings or a bank statement showing a credit balance of not less than One Billiom and Five hundred million Tanzania Shillings or a bank guarantee or a credit facility of not less than One Billiom and Five hundred million Tanzania Shillings or an unequivocal letter of comfort from a financial institution or a bank that confirms that the bank or the financial institution shall extend a loan to the applicant for the



	<p>amount not less than One Billion and Five hundred million Tanzania shillings</p> <p><input type="checkbox"/> Environmental Impact Assessment certificate</p> <p><input type="checkbox"/> OSHA certificate</p> <p><input type="checkbox"/> dealership agreement with the LPG Wholesaler</p> <p><input type="checkbox"/> Fire Certificate from the Fire Department</p> <p><input type="checkbox"/> Memoranda of understanding (if any) governing commercial transactions of regulated goods and services.</p> <p><input type="checkbox"/> Duly filled integrity pledge form</p> <p><input type="checkbox"/> List of LPG dealers that the Super dealer has dealership agreement with for supply of LPG</p> <p><input type="checkbox"/> Any other.</p>
	PART III – DECLARATION BY THE APPLICANT
8.	<p>I..... (insert name) being..... (insert title/position) hereby declare that I am authorized to make this application on behalf of the applicant (<i>insert the name of the applicant.....</i>). I further declare that to the best of my knowledge the information supplied herein are correct.</p> <p>SWORN/AFFIRMED at..... )</p> <p>by the said.....who is identified to )</p> <p>me by...../known to me personally )</p> <p>.....</p> <p>the latter being known to me personally this ) DECLARANT</p> <p>.....day of .....20..... )</p> <p>BEFORE ME:</p> <p>_____</p> <p>COMMISSIONER FOR OATHS</p> <p>NOTE:</p> <p>This application form can be completed electronically and submitted to EWURA with the necessary supporting documents.</p>

**FORM NO. 3**

**INTEGRITY PLEDGE FORM**

*(Made under rule 12)*

1. We ..... do believe that, unethical business practices and corruption have been one of the biggest impediments to sustainable economic growth and prosperity in Tanzania and have been eroding public confidence in the Government and its institutions ability to serve its citizen fairly;
2. As a company involved in petroleum activities in Tanzania, we acknowledge our responsibility to ensure good governance because it is necessary for continued growth and business sustainability. We also acknowledge the importance of conducting our business with the highest standards of transparency, ethics and integrity;
3. While the Government and the Prevention and Combating of Corruption Bureau (PCCB) have their own initiatives for reducing corruption and other unethical practices, we realize that those initiatives cannot succeed without individual and collective commitment from business community to level the playing field and to build integrity in the business environment.
4. In view of the foregoing, we pledge the following:
  - (a) not, through any of our employees, representatives or agents, to involve in any form of bribery, corruption whether direct or indirect or unethical behaviour in whatever form;
  - (b) to clearly communicate with all employees and business partners about stance on fighting all forms of bribe, corruption and other unethical behaviour in whatever form;
  - (c) to maintain and share with our employees the code of conduct which will be a guide in executing our daily business operations in order to comply with high ethical standards of conduct and anti-corruption laws;
  - (d) to conduct regular training on anti-bribery and anti-corruption to our employees and business partners in order to ensure that they are updated and knowledgeable of the Company's policy in implementing this pledge;
  - (e) to conduct integrity risk assessment that will help to identify corruption risks inherent in business operations and apply effective measures;
  - (f) to maintain appropriate financial reporting mechanisms that are accurate and transparent;
  - (g) to enter into integrity pacts with business partners and Government agencies when dealing with procedures related to the bidding and procurement of supplies, materials, equipment, and construction;
  - (h) to maintain channels by which employees and other stakeholders can raise ethical concerns and report suspicious circumstances in confidence without risk of reprisal, and a designated officer will be tasked with investigating all reports received and taking appropriate action;
  - (i) to refrain from engaging in business with parties who have demonstrated unethical business practices;

- (j) not to engage in any arrangements that undermines or is prejudicial to the national security; and
- (k) to maintain a proper insurance cover against losses, injuries or damage to environmental, communities, individual and properties that may be occasioned in the course of carrying business.

5. To ensure collective action in preventing any unethical and corrupt behaviour and the highest standards of ethics, integrity and transparent in business transactions in Tanzania, we commit to:

- (a) support a nationwide initiative intended to create fair market conditions, transparency in business transactions, and ensure good corporate governance;
- (b) participate in roundtable discussions, meetings, and forum to identify the key concerns and current problems affecting the private sectors related to integrity and transparency in business transactions;
- (c) share the international best practices, tools and concepts which are intended to be used by all participating entities to achieve the goals of the nationwide integrity behaviour initiative;
- (d) participate in the creation of key measures and control activities intended to ensure transparency, integrity and ethical business practice;
- (e) support the development of an audit and certification program (including a training program for advisers and auditors) that will offer a toolbox for enterprises to introduce and implement ethical practices in their business processes; and institutionalize the whole process to promote sustainability of the integrity initiative.

6. To confirm our commitment to this pledge, we hereby commit ourselves as a company and individuals to be bound in all aspects by this integrity pledge and shall be responsible for all the consequences which may result to non-compliance to this pledge.

7. To fight any form of corruption practices whereby zero tolerance action will be taken against any employee, staff or other person involved in corruption in relation to the business, regardless of position and status;

8. To report any corrupt or unethical practices that occur in the business place to the appropriate Authority;

9. We shall also ensure that our employees and agents comply with this pledge and in any event of non-compliance we commit ourselves to be responsible for their actions.

Signed by ..... for and on behalf of  
..... this ..... day  
of ..... 20.....

Signature .....  
Designation:.....

Witness  
Name:.....

Signature:.....  
Designation:.....

APPLICATION TO TRANSFER A LICENCE FORM  
(Made under rule16 (2))

This section to be completed by the Current Licensee			
	Current Licensee to complete as appropriate		
Current Licensee's name			
Name and address of the Transferor			
Reason for Transfer (attach documentary proof)			
Address of the Licensed Facility			
	Postcode		Tel No.
	Email		
Licence Particulars	Type of Licence:		
	Licence No:		
	Licence Duration:		
	Expiry Date:		
I agree to the Licence being transferred to the applicant(s) below:			

*Petroleum (Liquefied Petroleum Gas Operations)*

Name and physical Address of the Transferee :		Date:	
Business Organization (Sole proprietor, Company, Partnership)		Position:	
Principal Officer (only if the transferee is a company or partnership)		Date:	Company Seal
		Signature:	
Names of Partners or Shareholders		1.	
		2.	
		3.	
		4.	
		5.	
		6.	
		7.	

This section to be completed by the Applicant(s)

1. I the undersigned, being the new occupier of the premises detailed in the application, hereby apply for the transfer of the current licence and I hereby declare that the information stated herein in regard to the transferee are true to the best of my knowledge.
2. In the event of a licence being transferred:

<p>(a) I agree to abide by the conditions laid down by EWURA and applicable laws, and not to alter in any way the approved arrangements of the premises without the written approval of EWURA, nor use the said premises for any other purpose than those prevailing at the time the licence is transferred;</p> <p>(b) the licence shall have the like effect in all respects as if no transfer had been made; and</p> <p>(c) all duties and responsibilities that were to be fulfilled by the transferor are automatically shift to the transferee as if no transfer was made.</p>			
Date			
Signed:		Position:	
Print Name			

<p>Ownership of the site comprising the licensed facility. If the transferor is not the owner of the site (i.e. a tenant), enter below the name and address of the owner or owners, as the case may be:</p>			
Details	Transferor to complete if applicable		
Name (of owner)			
Address:			
Post Code		Tel No.	
Email			

Fee TZS	.....	Payable to: EWURA Account through Control
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	Number that will be given by EWURA .
<p>Notes</p> <ol style="list-style-type: none"><li>1. The applicant(s), (if an individual person or partnership) must be over 18 years of age.</li><li>2. By signing the form both the transferee and transferor declare that they are authorized to make this application and that the information supplied there herein is correct.</li><li>3. This application together with the appropriate fee, should be forwarded to the Director General, EWURA at 4TH Floor, PSSSF House, Makole Road, P. O Box 2758, Dodoma.</li></ol>	

The application should be attached with the following documents; -

1. The original copy of a valid EWURA licence in respect of the licensed facility;
2. Certified copy of tax Clearance in respect of the licensed facility;
3. Lease/ Sale agreement stamp duty paid;
4. Company Registration documents;
5. In case the type of transfer if by death or order of the Court, the Applicant should submit the supporting documents
6. Proof of payment of transfer application fee; and
7. Any other document that will be required at the time of transfer

NB: The transfer form has to be filled by the owner the current owner of a licence (transferor) endorsed by the transferee.



**FORM NO. 5**

APPLICATION FOR RENEWAL OF LPG WHOLESALE LICENCE/LPG  
DISTRIBUTION LICENCE FORM  
(Made under rule 19 (1))

For EWURA Use Only	
Date Received:	File Number:

**IMPORTANT NOTE:** Complete this form and return it with all other relevant enclosures to the Director General at the above address.

In order to avoid unnecessary delays, answer fully all items and submit to EWURA all of the required information. You may submit your application electronically or by delivering the same to EWURA offices. EWURA will not process this application until it has been found to be complete.

Where options are given, tick the relevant box. Leave no item unanswered or un-ticked. If an item seems not applicable to the specific application, you should indicate with block capitals N/A meaning Not Applicable. You should ensure that all required documentation are enclosed and that each separate sheet of information attached to the application corresponds to a specific item in the application.

	<b>PART I: DETAILS OF THE APPLICANT</b>
1.	Name of Applicant (Insert trading name):
2.	Registration Status: <i>(Fill Where Appropriate)</i> (a) Certificate of Incorporation No..... (b) Certificate of Compliance No..... (c) Business license No..... (d) TIN No. .... (e) VAT No.....

3.	<p>Address of facility</p> <p>(a) Physical address: Street.....Plot No..... Block No.....Building No.....</p> <p>(b) Postal Address: .....</p> <p>(c) Telephone No: .....</p> <p>(d) Facsimile: .....Cell Phone.....</p> <p>(e) E-Mail: .....</p>
4.	<p>Legal status of the Applicant:</p> <p>Sole Proprietorship</p> <p>Partnership</p> <p>Public Limited Liability Company</p> <p>Private Limited Liability Company Parastatal Organization Government Agency</p> <p>Cooperative Society</p> <p>Joint Venture</p> <p>Other (specify).....</p>
5.	<p>Contact Person:</p> <p>(a) Name: .....</p> <p>(b) Title: ..... (c) Physical address: Street.....Plot No.....Block No..... Building No.....</p> <p>(d) Postal Address: .....</p> <p>(e) Telephone Number: .....</p> <p>(f) Facsimile: .....Cell phone: .....</p> <p>(g) E-mail: .....</p>
6.	<p>Details of the Current Licence</p> <p>Type of a licence:.....</p> <p>Licence No. ....</p> <p>Date Issued.....</p> <p>Expiry Date.....</p>
7.	<p>Has the licensee undergone any material changes (structural, legal, managerial or related to the services supplied) since its previous application?</p> <p>Yes – If yes, provide details.....</p> <p>.....</p> <p>.....</p> <p>..... (Use additional Sheet if Necessary)</p>
8.	<p>Application Fee and method of payment:</p> <p>(a) Amount: TZS.....</p> <p>(b) Mode: Cash Cheque Other (specify).....</p> <p>(c) Fees Payment Receipt No. (Attach Copy).....</p>

	<p>PART II – DECLARATION BY THE APPLICANT</p> <p>I..... (insert name) being..... (insert title/position) hereby declare that I am authorized to make this application on behalf of the applicant and that to the best of my knowledge the information supplied herein is correct and that within a reasonable period of time after notice, I undertake to provide whatever additional information EWURA may require in order to evaluate this application.</p> <p>SWORN/AFFIRMED at..... ) by the said.....who is identified to ) me by...../known to me personally ) ..... the latter being known to me personally this ) DECLARANT .....day of .....20.... )</p> <p>BEFORE ME:</p> <p>_____</p> <p>COMMISSIONER FOR OATHS</p> <p>NOTE:</p>
	<p>If this application form is completed electronically it must be printed out, signed before a Commissioner of Oaths and submitted with the necessary supporting documents and submitted to the EWURA Headquarter office or at Zonal Offices</p>

**FORM  
NO. 6**

**NOTIFICATION OF OFFENCE FORM**

*(Made under rule 47(1))*

**(LIQUEFIED PETROLEUM GAS WHOLESALE/DISTRIBUTION BUSINESS)**

To..... Address.....

1. You are charged with the following offence (s):

- (a) .....
- (b) .....
- (c) .....
- (d) .....
- (e) .....

2. If you WISH to admit commission of the offence (s) you should complete “PART B” below and send this notification, together with the statutory penalty for each offence to which you admit, to the Authority within fourteen days from the date of service of this notification.

3. If you DO NOT WISH to admit to have committed the offence (s) you are required to complete “PART A” below and send this notification to the Director General of the Authority together with answers, in writing, to the charges mentioned above, within seven days from the date of service of this notification.

4. Penalty for each offence mentioned above shall be as provided for under the Petroleum Act, Cap. 392, the EWURA Act, Cap. 414 or any other laws relevant to the conduct of the Petroleum Wholesale Business.

**PART “A”- NOTIFICATION OF INTENTION TO ANSWER CHARGES**

I ..... of ..... residential or  
business address) being the (owner/director/manager/representative) of.....  
..... intend to respond to the Authority/ Court of Law on  
the charge (s)  
Nos.....set out in Paragraph 1 of this Notification.

Signature: .....  
Date: .....

PART "B"- ADMISSION OF OFFENCE

I ..... of ..... residential or business address) being the (owner/director/manager/representative) of.....plead guilty to the charge (s) Nos.....set out in Paragraph 1 of this Notification and I undertake to pay the requisite fine of TZS..... within a period of fourteen days from the date hereof.

Signature: .....

Date: .....

FACILITY/VEHICLE/VESSEL DETAILS

Motor Vehicle Reg. No.....

LPGWL /LPGDL No. ....

Vessel Registration No. ....

Signature of the person issued with the notification

.....

ISSUED BY

Name: .....

Designation: .....

Date: .....

Signature of the Inspector

.....

Dodoma  
22<sup>th</sup> September, 2020

GODFREY H. CHIBULUNJE  
*Director General*